



1100 South Pipeline Road West
 Euless, TX 76040
 tel 817.267.1371
 fax 817.545.2429



please fill out and print

CUSTOMER SERVICE SURVEY

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Company

Contact Name

Phone

Fax

E-mail

Product or Service Purchased

Today's Date

Order Number

Purchase Date

Did you receive your product/service in the agreed upon time frame?
 If shipped to your facility, in what condition was it received?

yes no

How was our customer service/support?

Was the product or service what you expected?

Was this the first time you've purchased from us?

yes no

How would you rate our service?

1 2 3 4 5 6 7 8 9 10
 poor satisfactory excellent

How would you rate our product?

1 2 3 4 5 6 7 8 9 10
 poor satisfactory excellent

How would you rate our employee services?

1 2 3 4 5 6 7 8 9 10
 poor satisfactory excellent

How did you hear about us?

Would you like someone to contact you?

yes no